



Supplier Code of Conduct.

Working together fairly.
Protecting people and the environment in supply chains.

Version: January 2025



Supplier Code of Conduct of the Müller Group

1. Purpose of the Supplier Code of Conduct

The companies of the Müller Group (namely Müller AG Verpackungen, Müller AG Plastics, Müller DrumTec GmbH, and Müller AG Processing) take their responsibility towards owners, employees, customers, suppliers, and all other business partners, as well as society and the environment, seriously.

The Müller Group is committed to high ethical business standards and sustainability, as expressed in its sustainability strategy and the Müller Credo.

With this Supplier Code of Conduct (hereinafter: Code), the Müller Group aims to strengthen partnerships along the supply chain to promote sustainable value chains and solutions beyond its own operations.

2. Scope of Application

This Code sets out the minimum standards that the Müller Group requires its suppliers, their subcontractors, and their downstream suppliers (hereinafter collectively referred to as suppliers) to adhere to and comply with.

3. Commitment

The Müller Group ensures compliance with all applicable laws and regulations and expects the same from its suppliers. Additionally, all suppliers must adhere to internationally recognized and confirmed standards, including human rights, business ethics, working conditions, and environmental protection, as well as the UN Guiding Principles on Business and Human Rights.

The Müller Group expects its suppliers to continuously improve their environmental, health, and safety performance in relation to their technologies, processes, and products. Any harm to people or the environment must be prevented.

4. Compliance

Suppliers must maintain records demonstrating compliance with this Code and provide them upon request. The Müller Group reserves the right to verify compliance through self-assessments and supplier audits. In the event of non-compliance or deviations, the Müller Group will require corrective actions.

This Code applies in addition to and does not replace any legal agreements or contractual terms between the Müller Group and its suppliers.

Failure to comply with this Code may result in the termination of the business relationship.

5. Business Ethics

Müller Group suppliers are expected to conduct their business in an ethical and fair manner, in full compliance with international, national and local laws and regulations and to obtain all necessary approvals.

Suppliers must:

- Adhere to fair competition and comply with antitrust and competition laws.
- Strictly follow anti-corruption and anti-bribery laws and ensure that their employees do not engage in corruption, extortion, fraud, or bribery.
- Disclose conflicts of interest that exist or could arise in relation to their business with the Müller Group.
- Protect confidential, proprietary, and personal information in accordance with all applicable laws. In cases of subcontracting, access to confidential information requires the consent of the Müller Group.
- Prevent money laundering and maintain accurate and complete records of all business transactions related to the Müller Group.
- Comply with trade regulations, embargoes, and other trade restrictions as required by applicable laws.

6. Employment Practices

Suppliers of the Müller Group are required to observe the internationally proclaimed human and labor rights as well as all locally applicable labor regulations and conditions, industry standards and binding collective agreements.

Suppliers must:

- Have written employment policies and maintain accurate records.
- Ensure equal opportunities and prohibit discrimination in hiring and employment based on gender, age, religion, physical ability, national origin, sexual orientation, union membership, political affiliation, marital status, race, color, or medical testing.
- Provide fair and appropriate wages in accordance with work performed, ensuring that at least statutory minimum wages are met.
- Comply with national regulations regarding working hours, overtime, public holidays, and vacation policies.
- Prohibit verbal, physical, sexual, or psychological abuse, threats, and harassment.
- Eliminate all forms of forced labor, including involuntary prison labor and human trafficking.
- Strictly comply with child labor laws; the Müller Group does not tolerate child labor.

7. Health & Safety

Suppliers of the Müller Group are obliged to comply with all standards, legal provisions and regulations applicable in their country with regard to health and safety.

Suppliers must:

- Provide safe and healthy workplaces for their employees and business partners working on their behalf.
- Identify and manage health and safety risks across all phases of their products and services, including development, production, distribution, use, and disposal.
- Ensure that their products and services comply with health and safety regulations, including material restrictions (e.g., REACH).

8. Quality

The Müller Group assumes that suppliers and their employees work continuously on high-quality products and services.

Suppliers must:

- Ensure continuous quality improvements in their products and services.
- Implement processes that guarantee consistent quality, verified through regular quality checks.
- Comply with all applicable industry standards and legal requirements for quality assurance.
- Meet the specific quality requirements set by the Müller Group.

9. Environmental Responsibility

Müller Group suppliers and their employees have to continuously work to reduce negative environmental impacts and comply with all applicable environmental laws and regulations as well as relevant industry standards.

Suppliers must:

- Use natural resources, including energy and water, efficiently.
- Minimize waste and emissions into the air, land, and water and ensure proper treatment and disposal.
- Identify and manage environmental risks across all life-cycle stages of their products, services, and operations.
- Prioritize energy-efficient and environmentally friendly technologies in production and service delivery.

10. Management Systems

The Müller Group strongly prefers to work with suppliers whose management systems are certified to ISO 9001, ISO 14001, and ISO 45001 or equivalent standards.

11. Complaint Mechanisms

The Müller Group provides a reporting system for complaints and misconduct on its website, mueller-group.com/en/compliance, which allows for anonymous reporting.

If there is any concern or evidence of non-compliance with this Code, suppliers or stakeholders should report it via the compliance reporting system without fear of retaliation.

12. Declaration of Consent

This Supplier Code of Conduct is an integral part of every Müller Group order.

Unless otherwise stated in writing to the relevant purchasing department, it is automatically considered accepted.



Müller Group.

From Packaging to Processing.



UN-approved packaging made of
mild steel, stainless steel and fibre.

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Storage, transport and process
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Integrated handling systems, GMP
washers and intralogistic systems.

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